



On July 25th 2005, SiSo was presented her ISO 9001:200 certificate by the Quality Matters certification institution, as a proof that SiSo streamlines and guarantees her business processes by using her own software.

The certification has processed quickly. Only three months ago, the procedure that was started has now been concluded festively.

### Computer guarantee

SiSo's core activities are purchasing, processing and sales of used ICT equipment, or, in other words, the market of ICT "End of Lifecycle Management". By obtaining her ISO certification, SiSo has proved that she operates according to previously agreed procedures, methods and regulations, all guaranteed with the aid of in-house ERP software.

### Brief certification process

Certification only took three months, the reason being that SiSo already operates according the procedures formulated by ISO. At SiSo, people and processes are strongly actuated from one central system, without a bureaucratic attitude.

### Audits

Quality Matters' auditors have audited general management as well as SiSo's project management.

Part of the research, concerned the examination of the possibility of certification of the quality management system and a document assessment of used procedures and systems. The results proved that the quality management system of SiSo Computers Inc. meets the requirements of the NEN-EN-ISO 9001:2000 standard.

### **Report and findings**

SiSo and her staff members are very proud of their obtained ISO certification. This again is underlined by the Quality Matters report findings;

“The processes in the various departments have been well-documented and recorded in tight work flows where necessary, in which the in-house service departments demonstrate how an automated process can smoothly cooperate with people within an organization.

By means of many overviews and extensive reports, in which innumerable performance indicators have been established, the business course is determined and guarded.”

These words of praise reinforce SiSo and her staff members in their vision and perspective of the future, where the ISO certification is regarded as a confirmation of something that SiSo already firmly believes for a long time; an innovative and client-focused organization where employees are considered to be the most important factor, in order to attain high levels together.

# QUALITYMASTERS

## CERTIFICATE OF REGISTRATION

This is to certify that:

**SISO B.V.**

te Almere

Has been assessed by QualityMasters in respect of its Quality Management System and found to comply with:

NEN-EN-ISO 9001: 2000

Approval is hereby granted for registration providing the rules and conditions relating to certification are observed at all times.

**Scope:** De inkoop, fysieke verwerking (asset inventarisatie/ reporting, dataverwijdering) reparatie en remarketing (wederverkoop) van gebruikte ICT apparatuur welke benoemd is als "ICT End of Lifecycle Services".

**Original Approval:** 25-07-2005

**Current Certificate:** 16-08-2005

**Certificate Expiry:** 25-07-2010

**Certificate Number:** NL 4540



Lack of fulfillment of conditions as set forth in the certification regulations may render this certificate invalid. The use of the accreditation mark indicates accreditation in respect to the activities covered by the accreditation number EU9706010F.

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# REGISTRATION

# CERTIFICATE OF

Authorized signatory

A handwritten signature in blue ink, likely belonging to a representative of Stichting QualityMasters.

Stichting QualityMasters  
This certificate remains the property of  
QualityMasters

**NEN-EN-ISO 9001:2000**

**DOCUMENTENBEOORDELING & CERTIFICATIEAUDIT**

**SiSo Computers**

Versterkerstraat 4A  
1322 AP ALMERE

**Tel: +31 (0) 36 - 5464535**

**Fax: +31 (0) 36 - 5350897**

**E-mail:** [info@siso.nl](mailto:info@siso.nl)

**Website:** [www.siso.nl](http://www.siso.nl)

Aanwezig : Hr. Timo van Riet, Manager Operations a.i., Kwaliteitsmanager  
Hr. Marcel Minnaard, Commercieel Directeur

Auditor : H.J.Maarten van Rijssen

Datum van de audit : 25 juli 2005 (09.00 - 18.00 uur)